

Joint Health and Wellbeing Strategy 2018/28

Taking a whole system approach to health and care

Prioritising prevention and health outcomes – by moving commissioning towards an outcomes based approach and the development of new Models of Care that embed population health based approaches in their ethos – resulting in improved quality and value for money in the health and social care system.

Key areas of focus for 2019/20:

Promoting population health, through supporting independence, promoting wellbeing and preventing ill health

Cancer transformation addressing all elements from prevention, screening, diagnosis, treatment through to survivorship and palliative care

Understand last 1000 days of life, and ensure care for is person-centred, coordinated, provided with dignity and they are able to die in the place of their choice

Joint Musculoskeletal and Pain Service with overarching aim to encourage self-management and minimise the proportion of patients requiring intervention or onward referral

Whole system approach to medicines, in partnership between the patient and the clinical professional, to get the best possible outcomes from medicines

Urgent care services in community and primary care facilities providing appropriate access to urgent care 24/7 in line with population health needs

Integrate care pathways across care settings, enabling good choices by patients and clinicians, including heart failure, respiratory, diabetes, urgent care, children, mental health, learning disabilities

Integrated life span approach supporting mental health conditions alongside a persons physical health and social care needs and increasing investment in mental health services

System Transformation Board Outcomes Framework connecting the health and social care system, and enabling shift from secondary to primary and community care

Align commissioning arrangements across the CCG and Local Authority and pool budgets as appropriate to facilitate whole systems working.

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Key areas of focus for 2019/20:

Transformation of Mental and Learning Disability Services - developing alternatives to inpatient hospital provision

Making best use of electronic records and emerging technologies working to develop the Great North Care Record

Making best use of estates working with public sector partners to develop a System Estates strategy

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Theme Area: Refocus and prioritise prevention and health promotion

Actions

Action	Current RAG rating	Deliverables	Lead	Timelines
Primary Care Networks	Amber	Population Health and Outcomes Plan for PCN Footprints	Pamela Phelps & PCN Directors	31 March 2020
Health Inequalities	Amber	Action Plan to reduce gaps in health inequalities and increase healthy years of life	Siobhan Brown and Liz Morgan	31 Dec 2019
Cervical Screening	Amber	Reduce variation across practices and increase from 76% to at least 80% target	Dr Robin Hudson	31 March 2020

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Theme Area: Improve quality and value for money in the health and social care system (integration)

Actions

Action	Current RAG rating	Deliverables	Lead	Timelines
Joint Roles and Commissioning arrangements for Children and SEND	Amber	Joint posts between LA and CCG	Siobhan Brown & Cath McEvoy -Carr	31 December 2019
First year of full delivery of Joint Musculo-skeletal And Pain Service	Green	Innovative model of care delivered across the county including digital/ telephony	Dr John Warrington	30 June 2020
Complex case management f& commissioning for Mental Health and Learning Disabilities	Amber	Integrated approach across LA & CCG	Siobhan Brown & Cath McEvoy -Carr	31 March 2020

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Theme Area: Ensure access to services that contribute to health and wellbeing are fair and equitable

Actions

Action	Current RAG rating	Deliverables	Lead	Timelines
Develop and implement a Social Value Framework	Amber	Social value considerations embedded in all commissioning, contracts and procurements	Siobhan Brown & Liz Morgan	31 March 2020
Urgent and Emergency Care strategy devp & implementation	Amber	New model of care with UTCs and Hubs meeting needs of whole population	Siobhan Brown & System Transformation Board	30 June 2020
Integrated Lifespan approach for mental health and physical conditions	Green	IAPT Sustainable model for the future	Kate O'Brien	31 March 2020

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Adopting a whole system approach to health and care

System Transformation Board Metrics

Themes for system wide metrics

Outcomes Framework will be agreed in October / November

Improve overall health of the population

People supported to lead healthy lifestyles and protected from illness

Health care system works with others

People have access to services when they need them

Reduced unplanned admissions and time people spend in hospital

People supported to recover from illness or injury and stay healthy after treatment

People receive services which are co-ordinated and person centred

People are supported to maintain independence and manage their own health

People are cared for in a safe environment and protected from avoidable harm

People with mental health conditions receive services which are person centred

People coming to the end of their lives receive services appropriate to their needs

People have a positive experience of health and care services

People with long term health and care needs are supported to improve their quality of life

Services support people who provide care and support for others

Staff are healthy, engaged and supported to deliver high quality care

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Example metrics – ratings from Improvement and Assessment Framework

Metric	RAG rating	Peer Group	All areas
One year survival from Cancer	Amber	6/11	96/195
Delayed Transfers of Care	Green	2/11	15/195
IAPT Recovery rate	Green	2/11	33/195
Injuries from falls in people aged 65 and over	Red	11/11	180/195
% Death with 3 plus emergency admissions in last 3 months of life	Red	11/11	136/195
Population use of hospital beds following emergency admissions	Amber	9/11	91/195

Peer group compares Northumberland with the 10 most similar areas.

The RAG rating is based upon

Green – top quartile

Amber 2nd/3rd quartile

Red – lowest quartile